



## CASE STUDY FINANCIAL SERVICES

<p><b>Branch:</b></p> <ul style="list-style-type: none"> <li>Banking</li> </ul>	<p><b>Company:</b></p> <p>CREDIT SUISSE AG</p>	<p><b>Duration:</b></p> <p>05/2007- 03/2008</p>	<p><b>Role/Position:</b></p> <ul style="list-style-type: none"> <li>Program Manager</li> <li>\$11,5 million, 17 FTE</li> </ul>
<p><b>Achievements:</b></p> <ul style="list-style-type: none"> <li>IT system consolidation</li> <li>Optimization sourcing strategy</li> <li>Process audit/reengineering</li> </ul>	<p><b>Assignment:</b></p> <ul style="list-style-type: none"> <li>Management of IT consolidation program after takeover</li> <li>Development and transition of offshore/nearshoring resources</li> <li>Analysis and realignment of the IT supplier portfolio</li> </ul>		
<p><b>Results:</b></p> <ul style="list-style-type: none"> <li>Development and use of an own offshore resource center for in-house projects in Phune (India)</li> <li>Replacement of outdated IT systems and production startup of new central core applications</li> <li>Increase in process efficiency; cost saving through new sourcing strategy in the amount of \$2,8 million FY07</li> </ul>			